



Dear friends and supporters of West Tuality Habitat for Humanity and the Forest Grove ReStore,

Like you, we have been following the rapidly changing news and recommendations for responding to the COVID 19 outbreak. We are making every attempt to respond appropriately, based on facts, and with care and concern for all, especially those who are most vulnerable.

We are working very carefully and cautiously to (a) protect our staff, shoppers and supporters and (b) try to keep as many of our staff members employed, as possible. We are continually monitoring the situation, and our approach may change as new guidance is provided. At this time, the following measures have been taken:

Staff: Each individual staff member has been encouraged to take whatever response path they feel is best suited to their needs: work, work remotely, or take sick pay and stay home.

ReStore: ReStore is open and continuing to accept incoming donations so far. We have restricted pickups of donations. Starting next week, we will pick up at curbside or from a garage, but no in-home pickup services will be available. We have provided hand sanitizing stations in the store for shoppers, staff members are provided with gloves and are sanitizing frequently.

Repair: The repair program, which serves primarily those who are elderly, disabled and often home-bound, has been temporarily suspended.

Construction: The construction site remains open to regular crew members only, at their individual discretion.

Volunteers: Every volunteer group activity scheduled through mid-April has been cancelled. Staff members will be able to conduct virtual meetings with committees and other volunteers as needed. ReStore volunteers are still welcome.

New Applications for Homeownership Program: We are continuing to accept applications for our homeownership program.

Please know that we are constantly monitoring the situation and will update our plans as new details emerge. We will do our best to communicate in advance of any changes, but be aware that things could change without notice.

We hold our partner families and those we serve in our hearts and prayers, and you, too! Please pray for us for guidance and that we may all weather these troubled times and emerge whole, together, when it's all over. Thank you for your continued support as we navigate this public health crisis together.

Thank you.

Sincerely,

Virginia Ohler

Executive Director